

# METRO-DISPATCH BOARD MINUTES

## MINUTES

DATE: July 13, 2022

Meeting called to Order at 9:00 AM

**BOARD MEMBERS PRESENT:** Chief Boyd-Gallup Police Dept. (City) (Chairing for T. Tanner); Deputy Chief Emerson Gallup Fire (City) (Chairing for Chief Morales) Captain Escamilla (Chairing for Undersheriff Maiorano (County)); Lieutenant Maria (NMSP) (Chairing for Capt. Milligan)

**BOARD MEMBERS ABSENT:** Chairman Tony Tanner (County); Gallup Fire Chief Morales (City); Undersheriff Maiorano (County); Capt. Milligan (NMSP)

**MCMDA STAFF/GUESTS PRESENT:** Director, Georgene Dimas; Operations Manager, Patrick Woods; Training Coordinator, Sarah Rodriguez; Admin. Assistant, Maurie Esquibel; TAC, Carol Begay; TCC Supervisor Amber Bowekaty; OEM Manager, Adam Berry; DCM, Brian Money; McKinley HR Director, Dezirie Gomez; Richard Reyes.

### Approval of Minutes

A motion to approve reviewed minutes from June 1, 2022 and the agenda for July 13, 2022 Metro Board Meeting was made by Chief Boyd and seconded by Capt. Escamilla.

All in favor.

### Directors Report

**Community Outreach Efforts/Regular Meetings** • LEPC- (Local Emergency Planning Committee) • Communication Workgroup • QA (Quality Assessment) /RETAC (Regional Trauma Advisory Council) • NM Emergency Communications Accreditation Council- Regular business • McKinley County Generator Management. • McKinley County Cell Phone Management.

**Equipment** •Gallup Fire Department CAD Add-on IP. • Power FTO IP. • Police One Academy online NMDPS accredited courses purchased by 0511(In Progress.) • New Remote Solution for all City/County MDT's (In Progress.) • o Cradlepoints at North Site Back-Up (In Progress) o UNM MDT connection to Mobile CAD (Complete) • Simulcast Expansion In progress (to be completed first week of September 2022.) • Electronic Warrants being headed by NMSP Dispatch Director w/AOC (holding) • Crewforce in use, Metro GIS working on MMPX Map update. • DSS

Dashboards – data-based decision support (heat maps, analytics, etc.) only paid for by County Fire, will be requisitioned this quarter. Shieldforce on hold for possible grant funding. Auto Attendant for Metro dispatch cancelled.

**Trainings/Meetings 2022** • On-going, Local Gov U/Police One Academy online training.

• Currently in lease negotiations for the property North site tower resides on.) • 4/21 LEPC • 4/28 GIS (city of Gallup). • 4/29 Motorola Call works and Mitel in reference to auto attendant • 4/29 City of Gallup Procurement in reference to the IFB for utilities on call, still unresolved. • 5/3 RETRAC QA • 5/24 Communications Work Group • 6/16-17 NMC Annual Conference • 6/16-17-911 Affiliate with DFA E911 Bureau • 6/20 GIS Collaborative Meeting • 5/18, 6/1, 6/15 PM Simulcast Expansion • 8/8-12 First Line Supv. & Management, Accredited Training, Albuquerque NM, Supv. Copi, TCC Guillen, TCC Shannon • 9/13-15 Communications Training Officer Course, Las Cruces NM, TCC Sam, TCC Kee • 9/13-15 Southwest Women in Law Enf. Farmington NM, Jackie Martinez • 9/14-15 911 Affiliate Professional Development Conf., Ruidoso NM.

**Personnel Statistics** Total 25 FTE positions – 5 Vacant Positions. Interviews 7/14/22. Next hire tentatively Monday, August 1, 2022. Org Chart was attached for review. New Advertising. Business cards with QR-Code and electronic flyers.

**Calls for Service Statistics** Quarterly by Dept.; Calls received 911 & Non-Emergency Dispatch; QPR- Medical (Quality Performance Review) were attached for review

**911 Affiliate** – Monthly phone meetings with DFA 911 Fund Administration. NM DPS LEA Acadis Portal. July 1, 2023 new mandatory training for Telecommunicators.

**Facilities** - Regular work orders. No report.

**Metro I.T. & GIS report** I.T. Report & GIS Report was attached for review.

**Current Performance Budget Report** was attached for review.

**Other Reports** Metro Self-Assessment readings.

### **Action Items**

- None.

**Public Comment** No comments

**Announcements** none

**Next Meeting** Next regular meeting Wednesday, October 12, 2022 at 0900 hours.

Motion to Adjourn at 1000 hours made by Chief Boyd, seconded by Chief Capt. Escamilla. All in favor.

